

Crisis Care Profiling Tool: Indicator List

Ind ID	Risk factor associated with developing a mental health crisis	Ambulance Trust	CCG	County / UA	District / UA	MH Trust	Region	STP
10101	Children under 16 in poverty: % of children aged 0-15		Y	Y	Y		Y	
90408	Long-term health problem or disability: % of population		Y	Y	Y			Y
200	Number of people with learning disabilities known to GPs: % on register		Y	Y				
91872	Socioeconomic deprivation: overall IMD score (2015)		Y	Y	Y			
247	Dementia recorded prevalence (QOF): % of practice register (all ages)		Y					Y
91891	Dementia recorded prevalence (aged 65+): % of practice register		Y	Y			Y	Y
91155	Children providing care: % children aged <15 who provide unpaid care			Y	Y			
90907	Children in need: Rate of children in need during the year, per 10,000 aged <18			Y				
90401	Looked after children: Rate per 10,000 <18 population			Y				
90916	Unaccompanied Asylum Seeking Children looked after: count			Y				
90850	Emotional and behavioural health outcome for looked after children: % eligible children considered 'of concern'			Y				
91161	Primary school fixed period exclusions: % of pupils			Y				
91162	Secondary school fixed period exclusions: % of school pupils			Y				
90886	Child protection cases: Rate of children who were the subject of a child protection plan at the end of the year (31 March)			Y				
10401	First time entrants to the youth justice system: rate per 100,000 aged 10 - 17			Y				
90848	Children in the youth justice system: rate per 1,000 aged 10 - 18			Y				
90402	Children leaving care: Rate per 10,000 <18 population			Y				
92548	Students in Higher Education: rate per 100,000 population						Y	
20401	Under 18 pregnancy: rate of conceptions per 1,000 females aged 15 - 17			Y	Y		Y	
92687	Sexual Identity, Heterosexual or Straight: % population						Y	
92688	Sexual Identity, Gay or Lesbian: % population						Y	
92689	Sexual Identity, Bisexual: % population						Y	
92690	Sexual Identity, Other: % population						Y	
92691	Sexual Identity, Don't Know or Refuse: % population						Y	
92512	Likely to seek help form GP if they have a mental health problem: % of respondents						Y	
92513	Uncomfortable talking to friends or family about their mental health: % of respondents						Y	
92514	Uncomfortable talking to employer about their mental health: % of respondents						Y	
91156	Young people providing care: % people aged 16-24 who provide unpaid care			Y	Y			
90836	Parents in alcohol treatment: rate per 100,000 children 0 - 15			Y				
90835	Parents in drug treatment: rate per 100,000 children 0 - 15			Y				
90670	White ethnic group proportion: % of population who identify their ethnicity as white (British, Irish or other)			Y	Y			
90671	Mixed/multiple ethnic group proportion: % of population who identify their ethnicity as mixed or multiple groups			Y	Y			
90672	Asian or Asian British ethnic group proportion: % of population who identify their ethnicity as Asian or Asian British			Y	Y			
90673	Black or Black British ethnic group proportion: % of population who identify their ethnicity as Black or Black British			Y	Y			
90674	Other ethnic group proportion: % of population who identify their ethnicity as Other			Y	Y			
91150	Families with health problems: % of households with dependent children where at least one person has a long term health problem or disability			Y	Y			
90644	Domestic Abuse: incident rate per 1,000 population			Y			Y	
90414	Marital breakup: % of adults			Y	Y			

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91405	People living alone: % of all households occupied by a single person			Y				
90411	Unpaid carers: % of population who provide substantial unpaid care			Y	Y			
91149	Families out of work: % of households with dependent children where no adult is in employment			Y	Y			
734	Long-term unemployment: % of working age population			Y				
11501	Statutory homelessness: rate per 1,000 households			Y	Y		Y	
90280	Adult social care users who have as much social contact as they would like: % of adult social care users			Y				
90638	Adult carers who have as much social contact as they would like: % of adult carers			Y				
92456	First time offenders: rate per 100,000 of the population			Y				
11202	Violent crime: violence offences (including sexual violence) per 1,000 population			Y	Y		Y	
1185	Number of adults with dementia known to GPs: % on register			Y				
90400	Supported asylum seekers: Rate per 10,000 population				Y			
90412	Lone parents households: % of households that have lone parents with dependent children				Y			
92379	Insolvency: rate per 10,000 population				Y			
92409	Mortgage home repossessions: rate per 1,000 dwellings				Y			
92408	Landlord home repossessions: rate per 1,000 dwellings				Y			
92418	People estimated to have gambled in past year: % adults						Y	
92422	People estimated to have gambled (excluding Lottery) in past year: % adults						Y	
Ind ID	Prevalence of pre-existing Mental Health condition	Ambulance Trust	CCG	County / UA	District / UA	MH Trust	Region	STP
91577	Estimated prevalence of any mental health disorder: % GP registered population aged 5-16		Y					
90853	Estimated prevalence of common mental health disorders: % of population aged 16-74		Y					Y
358	Long-term mental health problems (GP Patient Survey): % of respondents (aged 18+)		Y	Y				
90647	Depression and anxiety prevalence (GP Patient Survey): % of respondents aged 18+		Y	Y				Y
848	Depression recorded prevalence (QOF): % of practice register aged 18+		Y	Y			Y	Y
90581	Severe mental illness recorded prevalence (QOF): % of practice register (all ages)		Y	Y				
90940	GP prescribing for psychoses and related disorders: Items (quarterly) per 1,000 population		Y					Y
90527	Antidepressant prescribing: Average Daily Quantities per STAR-PU		Y					Y
90529	Hypnotics prescribing: Average daily quantities (ADQs) per STAR-PU		Y					Y
90371	New cases of psychosis: Estimated incidence per 100,000 aged 16-64		Y	Y	Y			Y
92653	Contact with mental health or learning disability services: rate per 1,000 population (Males)		Y					
92653	Contact with mental health or learning disability services: rate per 1,000 population (Females)		Y					
92653	Contact with mental health or learning disability services: rate per 1,000 population (18+)		Y					
92653	Contact with mental health or learning disability services: rate per 1,000 population (18-64)		Y					

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92653	Contact with mental health or learning disability services: rate per 1,000 population (65+)		Y					
91141	Estimated prevalence of mental health disorders in children and young people: % population aged 5-16			Y	Y			
90937	Social care mental health clients receiving services during the year: Rate per 100,000 population			Y				
90535	Depression and anxiety among social care users: % of social care users			Y				
90419	Mixed anxiety and depressive disorder: estimated % of population aged 16-74			Y				
91117	Estimated prevalence of opiates and/or crack cocaine use: rate per 1,000 aged 15 - 64			Y				
92643	Contact with mental health or learning disability services: rate per 1,000 patients on GP practice list aged 18+			Y				
92107	Contacts with Community Mental Health Teams: rate per 100,000 population aged 16+					Y		
92108	Referrals received by Community Mental Health Teams: rate per 100,000 population aged 16+					Y		
92105	Older adult mental health admissions: rate per 100,000 population aged 65+					Y		
Ind ID	Access to Support	Ambulance Trust	CCG	County / UA	District / UA	MH Trust	Region	STP
90646	Depression recorded incidence (QOF): % of practice register aged 18+		Y					
91242	Biopsychosocial assessment at the time of diagnosis of depression: % of newly diagnosed patients (aged 18+)		Y					
91840	Exception rate for severe mental illness (SMI) QOF indicators: % of patients excluded from mental health quality indicators		Y					
91841	Exception rate for depression: % of patients on depression register		Y					
92380	Exception rate for dementia: % of patients on dementia register excluded from quality indicators		Y					
90592	Access to IAPT services: people entering IAPT (in month) as % of those estimated to have anxiety/depression		Y					
90744	IAPT referrals for BME patients: % of referrals (in quarter)		Y					Y
92006	IAPT waiting times < 6 weeks from referral to first treatment: % of referrals (in month)		Y					
92007	IAPT waiting times < 18 weeks from referral to first treatment: % of referrals (in month)		Y					
90599	Contact with specialist mental health services: rate per 100,000 population aged 18+ (end of quarter snapshot)		Y					
90406	Receipt of assertive outreach services: rate per 100,000 population aged 18+ (end of quarter snapshot)		Y					
90372	People on Care Programme Approach (CPA): rate per 100,000 population aged 18+ (end of quarter snapshot)		Y					
90926	Mental health service users on Care Programme Approach: % of mental health service users (end of quarter snapshot)		Y			Y		
90405	Treatment by Early Intervention Teams: rate per 100,000 population aged 18+ (end of quarter snapshot)		Y					Y
90574	New cases of psychosis served by Early Intervention Teams: rate (annual) per 100,000 population aged 18+		Y					Y
90955	BME mental health service users: % of mental health service users		Y					Y
92438	NHS 111 calls regarding mental health - persons: Rate per 100,000 population		Y					
92421	NHS 111 calls regarding mental health - female: Rate per 100,000 population		Y					

Ind ID	Access to Support	Ambulance Trust	CCG	County / UA	District / UA	MH Trust	Region	STP
92423	NHS 111 calls regarding mental health - male: Rate per 100,000 population		Y					
92424	NHS 111 calls regarding mental health made by those <18 years old: % of mental health calls		Y					
92425	NHS 111 calls regarding mental health made by those 18 to 64 years old: % of mental health calls		Y					
92426	NHS 111 calls regarding mental health made by those 65+ years old: % of mental health calls		Y					
92427	NHS 111 calls regarding mental health received Mon-Fri: Daily rate per 100,000 population		Y					
92428	NHS 111 calls regarding mental health received Sat-Sun: Daily rate per 100,000 population		Y					
92429	NHS 111 calls received regarding mental health from midnight to 9am: % of mental health calls		Y					
92430	NHS 111 calls received regarding mental health from 9am to 5pm: % of mental health calls		Y					
92431	NHS 111 calls received regarding mental health from 5pm to midnight: % of mental health calls		Y					
92437	NHS 111 calls received regarding mental health coded as Worsening known mental health problem: % of mental health calls		Y					
90843	Health assessments for looked after children: % who had an annual assessment			Y				
90849	Emotional and behavioural health assessment of looked after children: % eligible children assessed			Y				
90844	Development assessments for young looked after children: % aged <5 whose development assessments were up-to-date			Y				
90576	Social care assessments for mental health clients: rate per 100,000 population aged 18-64			Y				
91295	Concurrent contact with mental health services and substance misuse services for alcohol misuse: % people accessing substance misuse services			Y				
91455	Adults in treatment at specialist alcohol misuse services: rate per 1000 population			Y				
91123	Treatment waiting time: % people waiting more than 3 weeks for alcohol treatment			Y				
91294	Concurrent contact with mental health services and substance misuse services for drug misuse: % people accessing substance misuse services			Y				
91454	Adults in treatment at specialist drug misuse services: rate per 1000 population			Y				
91122	Treatment waiting time: % people waiting more than 3 weeks for drug treatment			Y				
92109	Referrals received by Crisis Resolution and Home Treatment: rate per 100,000 population aged 16-64					Y		
92110	Contacts delivered by Crisis Resolution and Home Treatment: rate per 100,000 population aged 16-64					Y		
92125	CRHT response: % of CRHT requests with response within 24 hours					Y		
92111	Acute adult mental health beds: rate per 100,000 population aged 16-64					Y		
92378	Demand for Debt Advice: rate per 10,000 adults	Y				Y		
92566	Leadership (Digital Maturity Assessment): score					Y		
92576	Medicines Management Optimisation (Digital Maturity Assessment): score					Y		
92581	Transfers of Care (Digital Maturity Assessment): score					Y		

Ind ID	Urgent and Emergency	Ambulance	Trust	CCG	County / UA	District / UA	MH Trust	Region	STP
92439	Ambulance requests to attend section 136 incidents: rate per 100,000 population	Y							
92440	Ambulance attendance to Section 136 incidents where attendance was requested by the police: rate per 100,000 population	Y							
92393	Ambulance attendance to Section 136 incidents requested by Police: rate per 1000 requests from Police	Y							
92391	Prompt ambulance attendance to Section 136 incidents: % attended within 30 minutes	Y							
92392	Prompt ambulance attendance to Section 136 incidents after request from police: % attended within 30 minutes	Y							
90812	Child hospital admissions for mental health conditions: rate per 100,000 aged 0 -17 years		Y	Y					
90808	Young people hospital admissions due to substance misuse: rate per 100,000 aged 15 - 24			Y					
90813	Self-Harm (10-24 year): Hospital admissions - directly standardised rate per 100,000 of the population		Y	Y					
90845	Attendances at A&E for a psychiatric disorder: rate per 100,000 population		Y						Y
91291	Emergency admissions: % of (quarterly) mental health admissions which were emergency		Y				Y		
90413	People subject to Mental Health Act: Rate per 100,000 population (end of quarter snapshot)		Y						Y
91175	Detentions under the Mental Health Act: annual rate per 100,000 population		Y						
91176	People subject to short-term orders under MHA during year: Rate per 100,000 population		Y						Y
91412	Admission for mental and behavioural disorders due to use of alcohol condition: rate per 100,000 population (Persons)		Y	Y	Y				
91412	Admission for mental and behavioural disorders due to use of alcohol condition: rate per 100,000 population (Male)			Y	Y				
91412	Admission for mental and behavioural disorders due to use of alcohol condition: rate per 100,000 population (Female)		Y	Y	Y				
90415	Admissions under Mental Health Act: % of (quarterly) admissions which were MHA detentions		Y				Y		
92436	NHS 111 mental health calls where caller was advised to attend primary care as a matter of routine: % mental health calls		Y						
92435	NHS 111 mental health calls where caller was advised to attend primary care urgently: % mental health calls		Y						
92434	NHS 111 mental health calls where caller was advised to attend primary care as an emergency: % mental health calls		Y						
92433	NHS 111 mental health calls where caller was advised to attend the emergency department: % mental health calls		Y						
90807	Child hospital admissions due to alcohol specific conditions: rate per 100,000 aged under 18				Y				
90579	Emergency admissions for neuroses: Indirectly age and sex standardised rate per 100,000 population				Y				
92080	Adult acute mental health admissions: rate per 100,000 population aged 16-64						Y		
92104	Adult acute mental health bed days: rate per 100,000 population aged 16-64						Y		
Ind ID	Quality of Treatment	Ambulance	Trust	CCG	County / UA	District / UA	MH Trust	Region	STP
91154	Children on adult wards: Number of bed days (in quarter) on adult mental health wards for patients under the age of 18			Y					
91920	IAPT DNAs: % of IAPT appointments (in month) where patient did not attend and gave no advance warning			Y					Y

Ind ID	Quality of Treatment	Ambulance	Trust	CCG	County / UA	District / UA	MH Trust	Region	STP
90928	Mental Health Service users with crisis plans: % of people in contact with services (end of quarter snapshot)			Y			Y		Y
90430	Diagnosis coding: % of people in contact with mental health services with a diagnosis recorded (end of quarter snapshot)			Y			Y		
90422	Recording of employment status: % of people in contact with mental health services with employment status recorded (end of quarter snapshot)			Y			Y		
90546	Recording of accommodation status: % of people in contact with mental health services with accommodation status recorded (end of quarter snapshot)			Y			Y		
90577	Gate kept admissions: % (quarterly) admissions to acute wards that were gate kept by the CRHT teams			Y					
91292	Emergency readmissions: % of (quarterly) mental health admissions which were emergency readmissions			Y			Y		
91177	Repeat detentions under MHA during year: Average detentions per person			Y					
91178	Repeat short-term orders under MHA during year: Average orders per person			Y					
92398	Patients with SMI who have received the complete list of physical health checks: % of patients with SMI			Y					
90600	Patients with SMI who have comprehensive care plan: % with plan			Y					
41001	Suicide: age-standardised rate per 100,000 population (3 year average) - Persons			Y	Y	Y			Y
41001	Suicide: age-standardised rate per 100,000 population (3 year average) - Male			Y	Y	Y			Y
41001	Suicide: age-standardised rate per 100,000 population (3 year average) - Female			Y	Y	Y			Y
90244	Successful completion of drug treatment - opiate users: % who do not re-present within 6 months				Y			Y	
90245	Successful completion of drug treatment - non-opiate users: % who do not re-present within 6 months				Y			Y	
92447	Successful completion of alcohol treatment: % who do not re-present to treatment within 6 months				Y			Y	
90586	Satisfaction with social care support: % service users extremely satisfied or very satisfied with their care and support				Y				
90589	Satisfaction with social care protection: % of service users				Y				
90541	Self-directed payments: % of social care mental health clients				Y				
90542	Self-directed support: % of social care mental health clients				Y				
90540	Assessments for carers of adult mental health clients: rate per 100,000 population aged 18+				Y				
90543	Carers of mental health clients receiving services: % of mental health clients receiving community services				Y				
92122	Adult acute bed days lost to DTOC: % of bed days						Y		
92120	Adult acute readmissions: % readmissions within 30 days						Y		
92121	Older adult emergency readmissions: % readmissions within 30 days						Y		
92113	Serious incidents: rate per 100,000 occupied bed days						Y		
92114	Medication Incidents: rate per 100,000 occupied bed days						Y		
92116	Complaints: rate per 100,000 occupied bed days						Y		
92115	Use of restraint: rate per 100,000 occupied bed days						Y		
92630	Physical Assaults on staff: rate per 1,000 staff						Y		
92633	Assaults on trust staff resulting in a criminal sanction: rate per 1,000 assaults						Y		

Ind ID	Recovery and Staying Well	Ambulance	Trust	CCG	County / UA	District / UA	MH Trust	Region	STP
90593	IAPT recovery: % of people (in month) who have completed IAPT treatment who are "moving to recovery"			Y					
90799	IAPT reliable improvement: % of people (in quarter) who have completed IAPT treatment who achieved "reliable improvement"			Y					
90576	Follow up after discharge: % (quarterly) of patients on CPA who were followed up within 7 days after discharge from psychiatric inpatient care			Y					Y
90420	CPA adults in employment: % of people aged 18-69 on CPA in employment (end of quarter snapshot)			Y			Y		Y
90425	Stable and appropriate accommodation: % of adults in contact with mental health services aged 18-69 (end of quarter snapshot)			Y			Y		Y
91906	Excess under 75 mortality rate in adults with serious mental illness: ratio of observed number of deaths in adults in contact with services to expected number of deaths in adults in contact with services				Y			Y	
90597	Employment of people with mental health disorders: % of those with a disorder in employment				Y				
90635	Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate: % point gap between SMI working age adults and overall working age adults - Persons				Y	Y			
90635	Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate: % point gap between SMI working age adults and overall working age adults - Males				Y	Y			
90635	Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate: % point gap between SMI working age adults and overall working age adults - Females				Y	Y			
90538	Social care mental health clients aged 18-64 years receiving home care during the year: Rate per 100,000 population				Y				